



Cropredy Surgery Newsletter

Summer 2023



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Late Spring Bank Holiday Closure

The Surgery will be closed on:
29th May 2023

DON'T FORGET!
ORGANISE YOUR
REPEAT MEDICATION
IN TIME FOR BANK HOLIDAY

If you need urgent care
when we are closed, please
ring 111 or in an emergency
ring 999

Face Masks

The wearing of face masks is
now optional in the surgery,
although we may ask you to
wear one if we are concerned
your symptoms suggest Covid
infection or you need a very
close facial examination.

Welcome to our latest edition of your Cropredy Surgery Newsletter

Staffing

Dr Cox is now on maternity leave and is expecting her baby imminently. Dr Galt will also be going on maternity leave in the summer. We wish them both all the best and some sleep in the near future.

Wendy from dispensary will be leaving this month after around 8 years at the surgery. We will miss her very much, particularly her 'poetry', dancing skills and sense of humour. Her speed and accuracy will be missed in dispensary. We have a new starter in dispensary who will be another Sue. Welcome to Sue and we hope she has a long and happy career with us.

We also have Nathalie who has started in reception. She has settled in very quickly but please bear in mind that there is an awful lot to learn in a very short space of time; so a plea for patience and kindness.

Housing Development Proposals for Cropredy

You may have seen the recent planning application made by Obsidian for Cropredy.

Cropredy Surgery would like to state that we are not endorsing this application and although we did speak to Obsidian in the first instance to express concern regarding the Primary Care provision that would be available to this development (given that we are already over-subscribed), and would love a new building to grow into, we are in fact in conversation with our present landlord to explore expansion ideas for the current building.

We specifically instructed Obsidian that we were not to be used to promote their planning application and while we would consider further discussion if the right circumstances arose, there is no current agreement in place and we would not wish to mislead the community or the planning department in this matter.

Good



Your Data Matters to the NHS

You can choose whether your confidential patient information is used for research and planning.

Doctors at Cropreddy Surgery:

Dr Reid – Partner
 Dr Holyoake – Partner
 Dr Galt
 Dr Cameron
 Dr Cox

Did you know:

If you are referred to MSK this is via a third party company called Healthshare. We have to use this company for all MSK Referrals and they will triage the referral.

Photographs

If you wish to send in a medical photograph to the surgery, please call the surgery first and we will arrange to send you a link to your mobile in order for you to send the photograph directly to your medical notes.

Patient Numbers

Following on from the above - we now have over 5,000 patients and are still growing. We are bursting at the seams and are in desperate need for more space as our hot desking and sharing is way beyond the capacity and is making our work very difficult. We are having to be very strict regarding our boundaries in order to prioritise people who are local to the practice.

Immunisation Update

Despite our best efforts, we have not been able to participate in the Covid Spring Booster campaign. If you qualify for a booster (people aged 75 years and over and people aged 12 and over who have a weakened immune system) then please go online or book by calling 119. (<https://www.nhs.uk/nhs-services/covid-19-services/covid-19-vaccination-services/book-covid-19-vaccination/>)

Primary Care and the Media

You may have heard in the news about the new improved access to Primary Care that the new contract will bring. To patients at Cropreddy Surgery who have relatively good access, there will be little change except we are no longer allowed to ask you to ring back in the afternoon after all morning appointments have gone. We will be encouraging patients with certain conditions where appropriate to go to a local pharmacy, book to see our physio, go to the Urgent Care Centre, visit the Minor Eye Condition Service and several other options that can result in a quicker turnaround for our patients with a good outcome for the right conditions. Our receptionists can advise and signpost on all of these options. The NHS England aspiration of offering an appointment within two weeks will present us with difficulties unless we are offered more space and clinicians to fill it. We would like to assure you that we are already working as hard and as smart as we can and our clinicians work extremely long hours, often way above their contracted times, to try and do our best for our patients.

Contact Information

Please don't forget to update the surgery if you change your home or mobile number or if you move home.

It is essential that we can contact you in an emergency and that we can pass on the correct details to the hospital if you are referred to a consultant.