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SURGERY MATTERS

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WINTER 2022

NEWS FROM THE SURGERY



A Happy Christmas and Peaceful (and warmer) New Year to all our patients.

A very big thank you to all those patients who have sent in gifts for the staff—this is hugely appreciated by each and every one of us.

Also a big thank you to all our volunteers for the flu clinics.



We are hugely busy right now with very many children visiting the practice with parents worried about Strep A.

Further advice is available on the NHS website
<https://www.nhs.uk/conditions/strep-a/>



You may also be aware that there is a very unpleasant flu-like illness doing the rounds. Several of our staff have been affected by this which has led to some short notice alteration of appointments, for which we apologise.

Don't forget to read the Cropreddy Surgery Blog on our Facebook page (also on our website).

Your Data Matters to the NHS

You can choose whether your confidential patient information is used for research and planning. For more information ask reception for a leaflet or go to:

[https://
www.nhs.uk/your-
nhs-data-matters/](https://www.nhs.uk/your-nhs-data-matters/)



Have a look on the wall in the waiting room for some QR codes to access online leaflets regarding all sorts of conditions.

FOCUS on CANCER

Cropredy Surgery is committed to decreasing preventable cancers in our patients. We text all our patients that are coming of age for cervical, breast and bowel screening. Please book these free screening services when they are offered.

Food Bank

Many people are suffering real hardship at the moment. We can now refer people to the local foodbank in Banbury—just ask reception and we will do our best to offer discrete and timely help. You will need to be able to collect from Banbury (or someone else will need to do this on your behalf).

SURGERY CLOSURE FOR STAFF TRAINING/MEETINGS

2023

We now have regular staff and clinical meetings at lunchtime between 1-2pm.

FACE MASKS IN GENERAL PRACTICE

COVID is still a big risk to General Practice

Face masks may not be mandatory now but we do encourage you to continue to wear masks when you attend the GP Practice.

PLEASE DO NOT ATTEND THE SURGERY IF YOU HAVE COVID SYMPTOMS OR A POSITIVE TEST RESULT (except by agreement with a clinician).

Medicine Requests

If some medicines are available over the counter, we will encourage you to go and buy them and not request a prescription for them.

If a medicine is not on your repeat list, it will not be authorised. You will be sent a text or contacted in some other way, regarding what you will need to do.

Dispensary require 72 hours to turn around a repeat request—please protect yourself and respect the workload of our staff by not leaving things to the last minute.

Doctor Appointments

Please be mindful that with the increased demand on general practice and rising patient numbers—there is sadly no such thing as ‘a quick word on the phone’ with the GP.

If your query is non-urgent, such as a results query, we would be very grateful if you could book a routine appointment.

This allows our GPs to deal with those who are acutely sick and helps us manage demand at this challenging time.

Please don't forget to update the surgery if you change your home or mobile number or if you move home.